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Corporate Policies

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Corporate Policies

Aimco business activities are defined by a commitment to our mission, vision, and the values which shape the Aimco culture. As with all other aspects of our business, our corporate programs are intentional, explicit, and focused on continuous improvement. We strive to provide an exceptional living experience for residents and a great place to work for teammates, to be a good neighbor in the communities we serve and a good steward for our investors.

We measure success by multiple metrics including customer satisfaction, team engagement, and financial returns. The following Aimco Policies serve as our guide to practical strategies that support the overall business goals and create added value in our day-to-day business operations.

These Policies are monitored and reviewed annually by the Aimco Corporate Policies Task Force, which is comprised of representatives from various departments across the company, including senior and executive management, and reports directly to the Chairman and CEO. These Policies are shared with all Aimco team members and disclosed to our investors and other key stakeholders through access to our public website.

ENVIRONMENTAL

Aimco environmental policies aim to mitigate risk, make effective use of natural resources, and drive operational excellence throughout the portfolio. These policies are applicable to new construction, existing assets, asset acquisitions, and corporate operations, and are also taken into consideration when hiring suppliers and procuring materials.

Energy

We track energy use through a dedicated conservation team to manage our costs and reduce adverse impacts to the natural environment. We have made substantial investments to change our energy sources to cleaner steam and natural gas, and away from heating fuel. Aimco works to reduce energy consumption and associated expenses for all managed buildings through the monitoring of consumption, utilizing energy efficient equipment where feasible, and incorporating energy management best practices into daily operations.

Best practices and initiatives may include, but are not limited to:

- Ongoing benchmarking of energy data in ENERGY STAR Portfolio Manager;¹
- Real-time energy monitoring implemented where and when feasible;
- Regular preventive maintenance of all HVAC and equipment and building systems;

¹ Common area and whole building (where available) electric and natural gas consumption will be tracked in ENERGY STAR Portfolio Manager for all Aimco managed properties

- Nighttime temperature setbacks in common areas;
- Efficiency incorporated into decisions for building upgrades and capital expenditures;
- Conducting regular technical assessments to identify opportunities to drive continuous improvement of energy efficiency;
- Review opportunities for both on and off-site renewable energy and incorporate where practical;
- Track and comply with all energy efficiency and benchmarking requirements implemented across jurisdictions where Aimco operates.

Water

Aimco works to reduce water consumption and associated expenses for all managed buildings through the monitoring of consumption, utilizing water-efficient equipment where feasible, and incorporating water management best practices into daily operations.

Best practices and initiatives include, but are not limited to:

- Ongoing benchmarking water usage in ENERGY STAR Portfolio Manager where water data is accessible and under Aimco management;
- Using smart irrigation, low-water landscaping, and leak detection systems where practical; and
- Regular preventive maintenance of all applicable water-use systems, such as irrigation systems, toilet flappers, chilled-water HVAC systems, and cooling towers

Waste

Aimco works to reduce landfill waste through tracking waste production and recycling rates, implementing waste management best practices, and purchasing recycled content or zero waste materials where applicable and feasible.

Best practices and initiatives include but are not limited to:

- Ongoing benchmarking of waste production and recycling rates in ENERGY STAR Portfolio Manager where waste data is accessible and under Aimco management;
- Ensuring appropriate recycling containers are accessible and signage is clear and easily understood by residents and building visitors;
- Purchasing consumable materials with recycled content such as recycled or biodegradable paper products, copy paper, paper towels, and bathroom tissue;
- Purchasing materials with recycled content for new development and building upgrades, such as recycled content carpet and ceiling tiles; and
- Continued implementation of the AIM Green waste reduction initiative in Aimco corporate offices.

Building Materials

Aimco makes full use of existing infrastructure by redeveloping existing properties and investing in building systems that use water and energy more efficiently. As Aimco strives to provide exceptional living spaces and experiences, we work to avoid use of materials that are known to adversely impact human health and the environment.

Best practices and initiatives include, but are not limited to:

- Seeking to avoid any use of materials with known toxic amounts of ingredients, such as: asbestos, formaldehyde, volatile organic compounds, ash, cadmium, mercury, lead, arsenic, phthalates, etc.
- Using sustainability-certified materials during new construction and redevelopment initiatives, whenever practical.
- Purchasing local materials and importing local fill where practical.

TEAM and COMMUNITY RELATIONSHIPS

Team First

Aimco believes its most valuable asset is its seasoned and productive team, and Aimco is committed to fostering, cultivating, and preserving a welcoming culture for all teammates. Our success is reliant on the collective sum of individual talents. We embrace and support teammates of different backgrounds, as our culture is founded on dignity and respect for all individuals.

Aimco's culture embodies integrity and respect as evident in our:

- Recruitment and selection of high performing candidates
- Compensation and benefits
- Professional development and training
- Promotions, transfers, and professional growth
- Social and recreational opportunities for all teammates.

We focus on developing a work environment that promotes:

- Respectful communication and collaboration between all teammates.
- Teamwork and team member participation, encouraging all perspectives.
- Work/life balance through flexible work schedules to accommodate team members' varying needs.
- Contributions to and volunteerism in the communities we serve.
- Treating others with dignity and respect.
- Conduct that reflects these Aimco values during work, at work functions on or off the work site, and at all other company-sponsored and participative events.

Our welcoming workplace for all is successful, in part, as a result of team member's strict adherence to the Aimco code of conduct and code of ethics. All teammates are required to complete annual business conduct and ethics training with emphasis on valuing a culture of respect. Any team member found to have exhibited any inappropriate conduct or behavior against others may be subject to disciplinary action.

Team Safety

Aimco is committed to providing a safe workplace for all teammates.

We recognize that all employees have the right to work in a safe and healthy environment, consistent with the Occupational Health and Safety Act and any other applicable requirements.

Our company is committed to take every reasonable effort to eliminate hazards that cause accidents and injuries.

Disregard of or willful violations of this Policy by team members at any level will be considered cause for disciplinary action in accordance with the company's policies.

Team First: Performance and Career Development

Aimco is committed to supporting the performance and career development of our team, striving to provide a culture of learning, growth, and performance excellence.

Aimco fosters this culture through establishing clear performance objectives and supports team member performance and career development through the following ways:

- Encouraging teammates to engage in relevant training opportunities, including formal training sessions, coaching and mentoring, and participation in conferences
- Funding the cost of training materials and professional certifications
- Providing a tuition reimbursement program for teammates pursuing higher education
- Encouraging community service through implementation of a robust volunteer program and a charitable contribution matching program
- Offering scholarships for students of team members
- Providing full pay and benefits for team members while serving in the military
- Sixteen weeks of paid maternity and paternity leave
- Financial support for team members wishing to become U.S. Citizens
- Financial support for teammates for whom English is a second language
- Support for team members experiencing unexpected crises

Team Health & Well-being

As Aimco strives to create extraordinary living environments for our residents, we also seek to create an extraordinary corporate working environment that facilitates positive health and wellness for our teammates.

Aimco recognizes the importance of good health, nutrition, regular physical activity, and reduced sedentary time in the prevention of chronic disease and the maintenance of health and wellbeing. As such, we are committed to creating a workplace culture that supports and encourages regular physical activity and we facilitate active participation by team members in a range of initiatives that promote increased physical activity, reduced sitting time, and healthy eating options.

Strategies and initiatives for team member health and wellness include:

- Ensuring stairwells are easily accessible and inviting to use (well-lit, adequately ventilated, etc.)
- Supporting reduced sitting time through standing height tables/desks or workstations for all
- Encouraging participation in group fitness activities and/or fitness challenges
- Providing relevant information materials, such as posters or brochures
- Providing healthy food and drink options
- Water purification where necessary
- Water bottle filling stations where feasible

Best practices to ensure team member health and wellness related to indoor air and water quality include but are not limited to:

- Use only low/no VOC paints and finishes
- Institute a green cleaning policy
- Use high efficiency filter vacuums
- Conduct regular IAQ testing
- Utilize an integrated pest management plan
- Meet fire safety and carbon monoxide monitoring standards
- Institute a safety and security policy, including emergency procedures, regular drills and communicate regularly with employees
- Prevent water stagnation in pipes
- Immediately address occupant noise complaints as feasible
- Meet or exceed ASHRAE outdoor air ventilation rate guidelines to control indoor sources of odors, chemicals and carbon dioxide
- Keep all Aimco offices smoke-free
- Incorporate tobacco free signage as appropriate

Resident and Community Health & Well-being

Aimco understands this impact of healthy buildings on our residents and is committed to owning and managing properties that meet or exceed healthy building criteria and create extraordinary living environments.

Best practices and initiatives may include, but not be limited to:

- Use only low/no VOC paints and finishes
- Incorporate a green cleaning policy

- Use high efficiency filter vacuums
- Conduct regular IAQ testing
- Utilize an integrated pest management plan
- Meet fire safety and carbon monoxide monitoring standards
- Institute a safety and security policy, including emergency procedures, regular drills and communicate regularly with occupants
- Prevent water stagnation in pipes
- Install water purification if necessary
- Install water bottle filling stations where feasible
- Immediately address occupant noise complaints as feasible
- Meet or exceed ASHRAE outdoor air ventilation rate guidelines to control indoor sources of odors, chemicals and carbon dioxide
- All Aimco buildings are smoke-free
- Incorporate tobacco free signage

Community Engagement

Aimco has a strong track record of community service since our IPO 25 years ago. We value service to others – it’s one reason we encourage every teammate across the country to become involved in service projects and activities that matter most to them through our philanthropic program, *Aimco Cares*.

Through our business we also build communities – a responsibility we don’t take lightly. This means partnering with a wide range of stakeholders, elected officials, neighbors, and industry partners to create positive outcomes and lead by example.

As part of our commitment to building community:

- Aimco provides all team members with an opportunity to use 15 regular working hours per year to volunteer in local communities.
- Teammates can use hours on different days throughout the year or designate their time to one specific day or event – the choice is theirs.
- Each volunteer hour is matched by a monetary donation to the nonprofit of the team member’s choosing.

Aimco understands that we live and operate in community with others. We engage with key members of the community to facilitate easy communication and to provide transparency for our programs and progress.

Aimco’s engagement best practices and initiatives include but are not limited to:

- Engaging community groups including elected officials and community partners to develop and maintain positive and productive relationships

- Involving community groups to identify and address issues that are material to our business
- Providing transparency to all through annual corporate and ESG reporting and calls

GOVERNANCE POLICIES

Aimco embraces its fiduciary obligations to be a good steward of capital invested by others. Aimco is transparent in all of its business and financial reporting. Aimco communicates regularly with SEC filed communications with all shareholders and Aimco frequently communicates with individual shareholders on matters of special interest to that shareholder.

Code of Business Conduct and Ethics

Aimco's corporate philosophy is founded upon high ethical standards and professional responsibility. Each individual within our organization must observe these principles. Aimco is committed to conducting its business in accordance with applicable laws, rules and regulations and the highest standards of business ethics so as to earn the public trust.

Our Code of Business Conduct and Ethics applies to all members of the Board, all of Aimco's officers, and all team members of Aimco. The Code of Business Conduct and Ethics is posted on our website (www.aimco.com).

Compliance

To ensure compliance and strict adherence to government regulations and industry standards and their spirit, Aimco teammates must pass annual compliance courses including Fair Housing, wage and hour requirements, REIT requirements, and Aimco's Code of Business Conduct and Ethics.

Proxy Access

In 2016, the Board amended the Company's bylaws to provide a proxy access right to stockholders. As a result, a stockholder or a group of up to 20 stockholders, owning at least 3% of our shares for at least three years, may submit nominees for up to 20% of the Board, or two nominees.

Vendor Code of Conduct

Aimco maintains a Vendor Code of Conduct that provides standards for work procedures and conduct for vendors working at any Aimco property. The Code covers site procedures, including working hours and site access, standards of behavior, and site safety.

Enterprise Risk Management

Aimco management, with the oversight of Aimco's Audit Committee, performs a comprehensive assessment of the Company's enterprise risk management and efforts to mitigate risks. Areas involving risk covered by this assessment include operations, liquidity, leverage, finance, financial statements, the financial reporting process, accounting, legal matters, regulatory compliance, and human resources.